

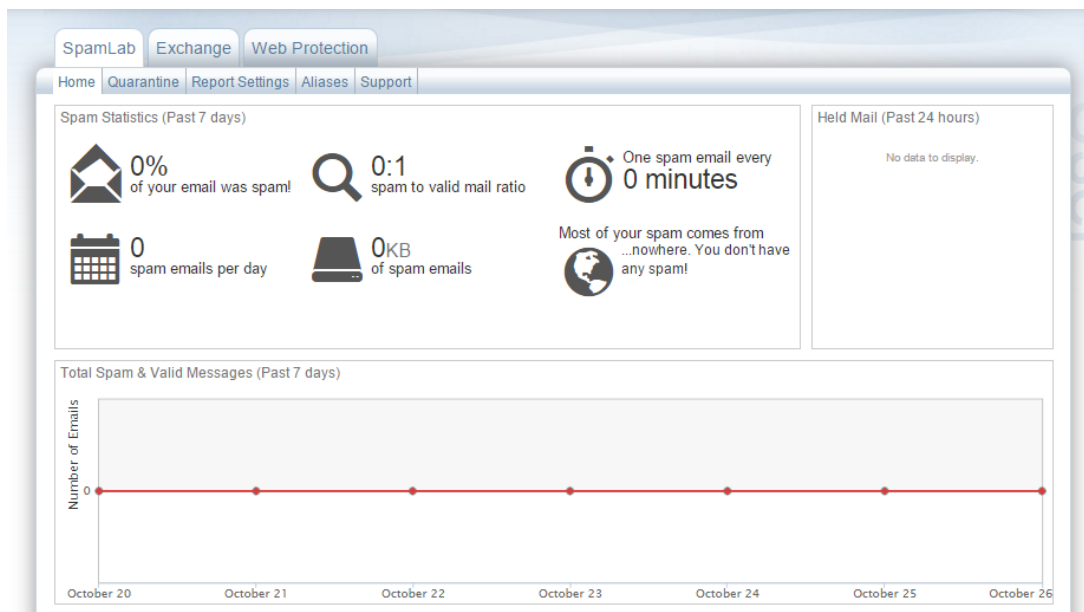
Base de connaissances > Apprimer > Comment obtenir les informations d'un compte Exchange à travers le Customer Portal ?

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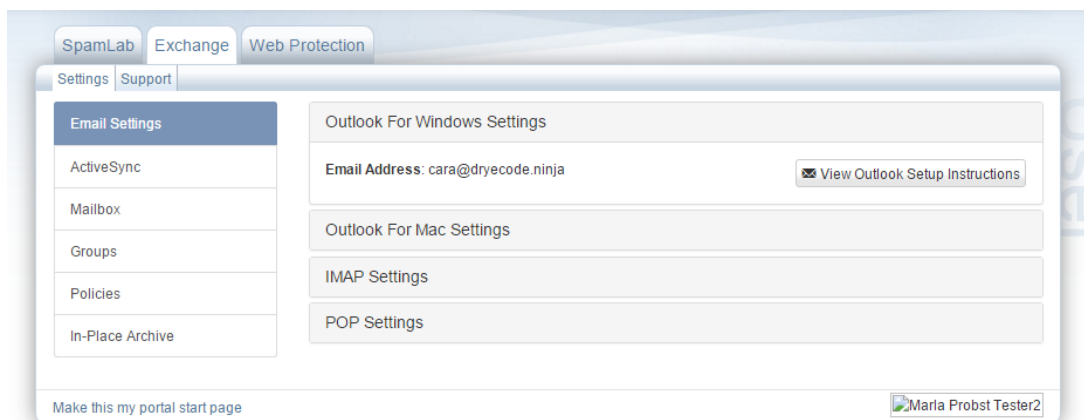
Maxime - 2020-02-18 - Apprimer

Pour obtenir des informations spécifiques à une connexion Exchange à travers le Customer Portal, il faut :

- Se connecter au portail client en utilisant votre adresse email et votre mot de passe
- Dans la rubrique "Users", cliquez sur l'onglet "Exchange"



- Dans la partie "Settings", cliquez sur l'onglet "ActiveSync"



- Dans l'onglet ActiveSync, dans la rubrique "Activation", assurez-vous que le protocole ActiveSync soit activé pour votre compte. Si ce n'est pas le cas, activez

ActiveSync ou contacter votre administrateur afin de demander cette activation.

SpamLab Exchange Web Protection

Settings Support

Email Settings

ActiveSync

Mailbox

Groups

Policies

In-Place Archive

Your mailbox, including contacts, tasks and calendars, is accessible via ActiveSync and DirectPush for devices that support it, such as Windows Mobile, iPhone, Blackberry, and Android devices.

Need help setting up your ActiveSync device? [View device setup instructions](#)

Activation

[✗ Disable ActiveSync](#) [✓ ActiveSync is enabled for this account.](#)

ActiveSync Settings

Email: cara@dryecode.ninja
Password: Your email password

If you encountered issues with automatic setup, your device may require manual setup using one or more of these fields. Your mobile device may require a user name other than the e-mail address (shown above). If the setup fails using your e-mail address, replace it with the user name (shown below).

Username: cara@dryecode.ninja
Domain: exg7.exghost.local
Password: Your email password
Server: us.exg7.exghost.com
SSL: Check for secure connection

If you need to reconfigure a device from previous settings, first check your device manual, but in most cases it's easiest to just remove your current configuration and start over.

There are currently no devices associated with this account. Click the button at the top of this page for instructions on setting up your device.

- Dans la partie ActiveSync, notez le Username, Domaine et le nom du serveur. Ces informations seront nécessaires pour configurer votre tablette ou périphérique mobile en ActiveSync.